

INSTRUCTIONS FOR STORAGE, TRANSPORT, AND USE OF PRODUCTS

1. General Information

This instruction is intended for customers of OLEUM FLEX d.o.o. products and provides guidelines for proper storage, transport, and safe use of products to ensure longevity, functionality, and safety during use.

Note: Adherence to these instructions ensures optimal product performance and prevents possible damage and/or non-conformities.

2. Product Storage

1. **Products should be stored in an enclosed space** protected from moisture, extreme temperatures, and direct sunlight.
2. **Optimal storage temperature:** between **5°C and 35°C** with relative air humidity of **50-70%**.
3. **Products must be placed on pallets or shelves** to avoid direct contact with the floor and potential damage, preferably in original packaging.
4. **Avoid excessive load** when stacking products – follow instructions for maximum stacking height.
5. **Products susceptible to corrosion** must be protected with appropriate protective materials (e.g., oil, anti-corrosion coatings).
6. **Storage duration** should be minimal, but in any case not longer than the prescribed shelf life for the product. Hydraulic and industrial rubber hoses, other bulk hoses, as well as finalized hoses and fittings in accordance with ISO 17165-2/SAE J1273 standard have a shelf life of 10 years (40 quarters) from the date of manufacture (vulcanization), provided they are stored according to ISO 2230 standard (rubber products - storage guide), have passed visual inspection and, if necessary, pressure testing.

3. Product Transport

1. **Products must be securely fastened** in the transport vehicle to prevent movement and damage during transportation.
2. **Product packaging must be undamaged** and well-sealed before transport.
3. **Transport in covered vehicles is recommended** to avoid exposure to atmospheric conditions.
4. **Adhere to safety and legal regulations** on the transport of industrial products, including hazardous materials (if applicable).

5. **During handling, unloading, or loading**, use appropriate protective equipment and handle carefully to avoid mechanical damage. For heavier or larger shipments, it is recommended to use forklifts of appropriate dimensions and prescribed load capacity.
Upon receipt of the shipment, it is necessary to immediately inspect it and determine if any damage has occurred. Any deficiencies should be immediately reported in writing to the carrier and supplier to unequivocally determine responsibility for the deficiencies, as subsequent complaints are not accepted.
6. **Throwing or rough handling** of products during loading and unloading is prohibited.

4. Product Use

1. **Products may only be used by qualified and trained persons** according to the manufacturer's technical instructions and specifications.
2. **Before use, check products for any damage** or non-conformities. If damage is observed, the product must not be used and **OLEUM FLEX d.o.o.** should be contacted.
3. **Products must be used under the conditions** for which they are intended (e.g., working pressure, temperature, medium).
4. **Products must not be modified** or used for purposes not specified in the technical documentation.
5. **Regular maintenance** and inspection of products ensure longevity and operational safety.
6. **In case of complaints or required technical support**, contact **OLEUM FLEX d.o.o.** at:
 - **Phone:** +385 1 3098 932
 - **E-mail:** quality-dpt@oleumflex.com

5. Safety Notes

1. **Use appropriate personal protective equipment** when handling products.
2. **When working with pressurized products**, ensure that all connections are properly tightened and checked before commissioning.
3. **Avoid mechanical impacts and drops** of products to prevent physical damage.
4. **Always store and use products according to technical instructions**, avoiding exposure to extreme conditions (temperature, humidity, chemicals).
5. **Ensure that all flexible hoses, valves, fittings, and equipment are properly installed** to prevent leakage, seepage, or non-compliant system operation.

6. Responsibility and Warranty

1. **OLEUM FLEX d.o.o.** is not responsible for damages caused by improper storage, transport, or use of products contrary to these instructions.
2. **Product warranty** is valid only if used in accordance with these guidelines and technical specifications.

*This instruction may be updated without prior notice. Check the updated version on the **OLEUM FLEX d.o.o.** website or contact us for additional instructions.*

