

ONE YEAR LIMITED WARRANTY

Warranty obligations.

Warranty obligations of the company OLEUMFLEX d.o.o. are limited to the following provisions:

OLEUMFLEX d.o.o. guarantees that the company's brands, under normal conditions of use, shall not have any defects regarding material and design for a period **of SIX (6) MONTHS from the date of delivery of TWELVE (12) MONTHS for hidden defects from the date of delivery** from our company to the end user ("warranty period"). If a problem appears and if a valid complaint is received within the warranty period, the company OLEUMFLEX d.o.o. shall – at its discretion – either repair the defect in question using new or renewed spare parts, or replace the defective product with a new one. It is understood that the warranty period for the replacement product or spare part is the remaining warranty period of the original product or a period of ninety (90) days from the date of replacement or repair, depending on which of those deadlines provides the end user with longer warranty coverage.

Exemptions and limitations

This limited warranty is valid only for OLEUMFLEX product manufactured by the company OLEUMFLEX d.o.o. or another for the company's needs, which can be identified by the OLEUMFLEX brand, trademark or logo.

OLEUMFLEX d.o.o. does not guarantee that the product shall work without interruptions or errors. OLEUMFLEX is not responsible for damages caused by non-compliance with the products instructions and manual.

This warranty does not cover:

1. damages caused by use of products other than OLEUMFLEX products;
2. damages caused by accidents, abuse, improper use, flood, fire, earthquake or other external causes;
3. damages caused because the products was used outside of the scope of permitted or intended purpose determined by OLEUMFLEX d.o.o.;

4. damages caused during service or maintenance (including extensions or modifications) by anyone other than the authorized representative of the company OLEUMFLEX d.o.o.;
5. product or part of a product modified in a way which significantly changes its function or capacity without prior written approval by OLEUMFLEX d.o.o.;
6. expendable parts, unless the damage was caused by a defect in material or design; or
7. any damage if the OLEUMFLEX d.o.o. serial number was removed or damaged on the product.

Except in cases provided for under this warranty and to the extent permitted by law, OLEUMFLEX shall not be responsible for any direct, special, ancillary or consequential damages arising from the violation of provisions from any guarantee or condition or based on any other legal theory, including but not limited to interruption in use, loss of revenue, loss or actual or planned profits, including loss or profits under contracts, loss of used funds, loss of planned savings, loss of business, loss of business opportunities, loss of goodwill, loss due to damage or distortion of data or any indirect or consequential losses or damages including replacing equipment and property.

Protection of intellectual property

- The manufacturer is required to submit certificate in accordance with the norms and each assembled flexible hose must be marked with the manufacture number, which is necessary for identification. All signs have to be written in the Croatian language.
- Identification marks will be engraved on one end of each assembled flexible hose, and the character size have to be such that they are easy to read from a working distance.